



# Community Brokerage Network

Bridging the gaps

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[www.communitybrokeragenetwork.co.uk](http://www.communitybrokeragenetwork.co.uk)



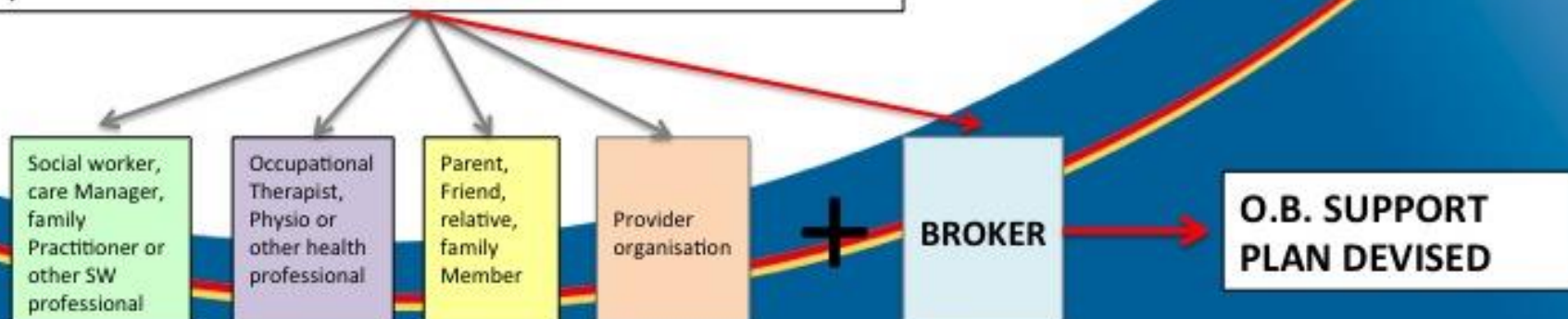
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Assessing need is the responsibility of the LA and based on the level of need, the person is awarded an indicative budget, to be used to meet their needs and achieve their agreed outcomes.



The person can get help to work out how to use the budget to meet their needs and to decide which option to choose.



## Community Brokerage

This particular model of support brokerage recognises that, many people are able to work out for themselves, what support they need in their life and how they can put their support together to meet their needs. It recognises that, different people need different amounts of help, and we believe that people should get the chance to have as little or as much help, as they need and want.

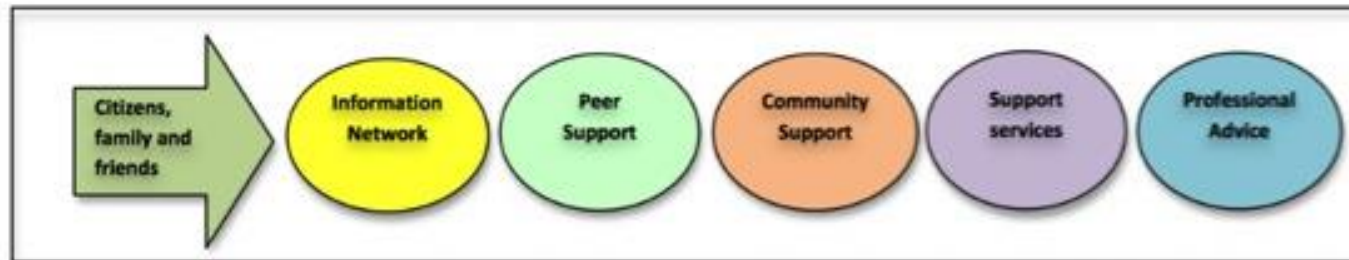


Diagram adapted from Simon Duffy's work.

### The principles underpinning the model include:

- Supporting people who need help to decide for themselves what help they want and how they should be supported.
  - Recognising personal support comes from a range of sources which includes family support, access to information, support from people with similar experiences, natural community support and sometimes the use of services.
  - Developing community networks, helping people to be included and helping them get natural support from friends and others.
  - Using existing community resources as much as possible and not reinventing the wheel.
  - Recognising the value of new technology such as alarms to help people be as independent as possible.
  - Understanding the value of relationships where people both contribute and receive from community life.
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## Our outcomes – Supporting Change

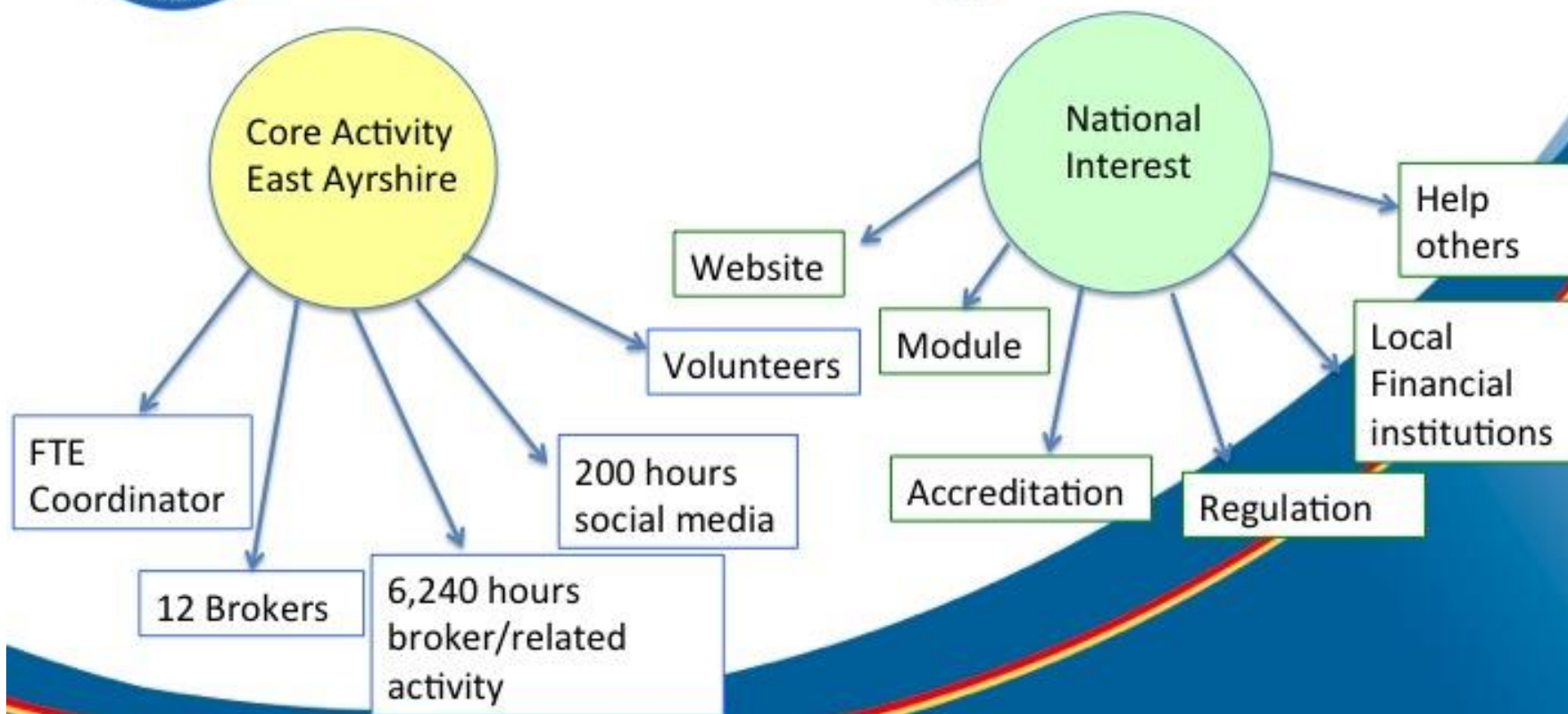
- Improve access to support and information about SDS
- Increase opportunities for genuine choice and control
- Improve joint, transparent and collaborative working for SDS
- Improve coproduction/working together
- Increase the knowledge and understanding about support brokerage



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Moving forward - £600k





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## Updated Evaluation Recommendations

- Explaining brokerage to individuals and families, to the wider world, to professionals and support organisations.
- Supporting the network with continuation of shadowing, peer mentoring and support, build self reliance, include skills in competency framework
- Developing the organisation by continuing to test the core values and assumptions, develop model to be sustainable, continue national debates about brokerage





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## The building blocks of community brokerage

Tasks a broker would do:

- Provide information
- Help with informed choice
- Find things out/research
- Make connections
- Some Advocacy
- Find out costs services/items
- Put together OBSP
- Negotiate with SW/NHS staff
- Negotiate with providers
- Negotiate with others

The right amount of support needed

Creative Support Planning

Training coaching and mentoring

Peer Support



Recruiting Brokers and volunteers

Working alongside what exists

Community Mapping and using local networks

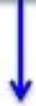
Tools and learning exchange



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- Social work and health staff can pass info about independent broker support to the individual.
- Individual can decide to use this option if they choose.
- The SW can refer or person/family member/friend can contact directly.



Independent

**With the person's permission broker gets the MLMP, with the weightings and outcomes, gets to know the indicative budget and helps the person to marry up budget to outcomes as they put together the support plan\***

- The broker works to the individual
- The plan reflects the individual's choices, priorities and preferences
- The plan goes back to the SW for agreement/discussion/negotiation
- SW follows internal processes

\*The charge to be applied should be known by the individual as early in the process as possible.





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Partners in Policymaking Programme Session 4

**Thank you for inviting  
us to share our work  
with you!**